

Internet Explorer 11 Emulation Mode

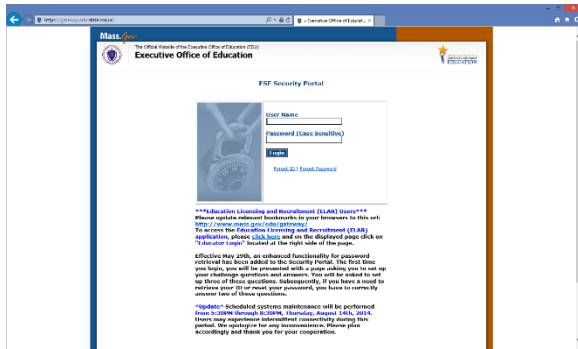
From time to time when viewing sites on the internet you may be told to use various browsers or older versions. This is because the website you are visiting hasn't updated their site to be compatible with the modern versions. Sometimes using Chrome bypasses this problem, however, once you move to chrome you will likely find other sites just don't work right.

Luckily Internet Explorer 11 has the ability to emulate older versions, this often lets you access the website and view your data.

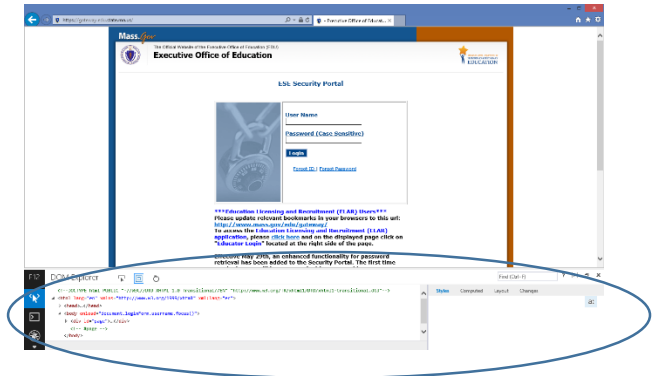
***This is a common thing with various parts of the EOE security portal including Edwin Analytics.**

In IE 11 to enable emulation navigate to the website that is having problems, once there press the F12 key. It should bring up a new menu bar in the bottom part of the screen such as below.

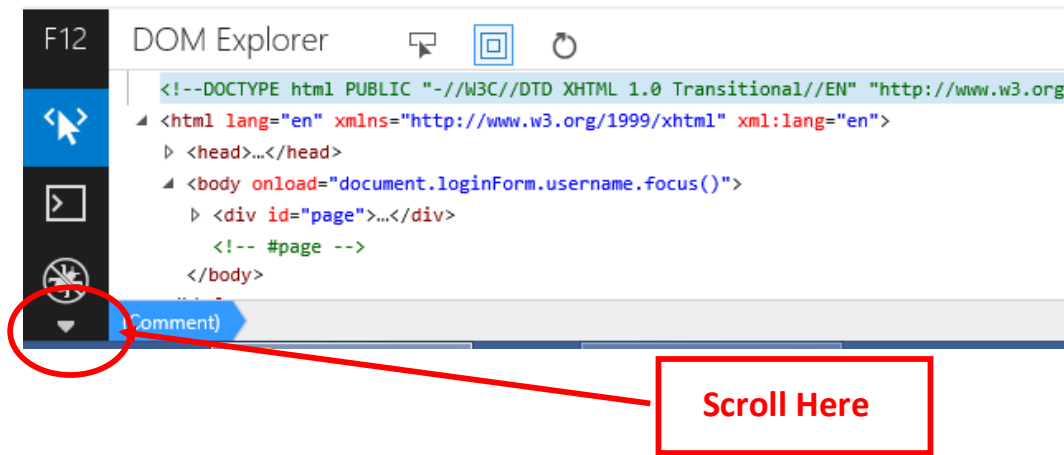
Screen before F12 was pressed



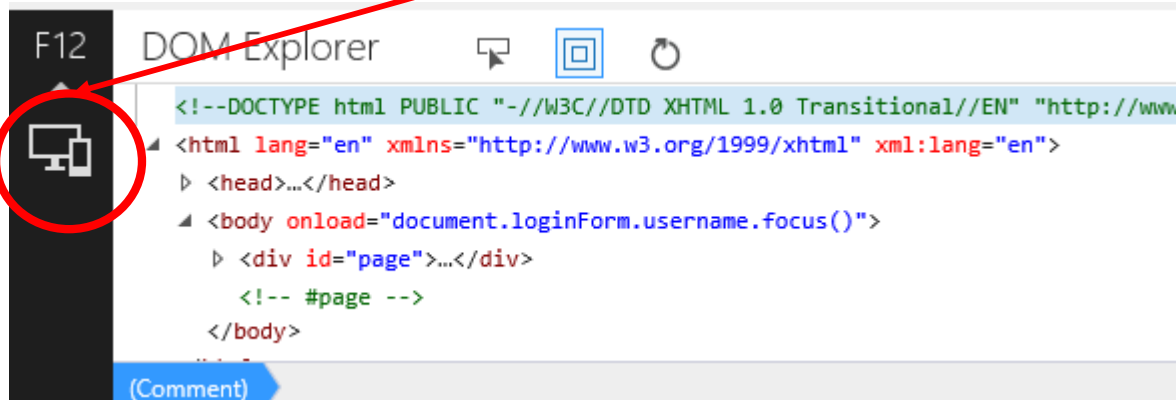
Screen after F12 was pressed (Notice the circled area)



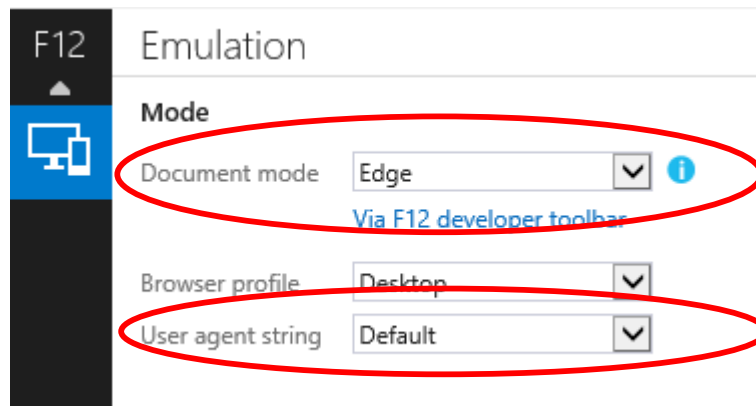
After you pressed F12, and you see the F12 Toolbar above, you can either press Ctrl+8 or scroll down to the emulation button.



Scroll down until you see the computer icon, Click on it show emulation options.



You should now be able to change your IE emulation mode, by using the Document Mode drop down & User Agent String Dropdown. It is recommended to use the highest version number that works for your site.



Once you have made your selection remember that X-ing out disables the emulation.

